RigClock

Help & contact

The gym clock for CrossFit and functional fitness.

Contact

Questions, bugs or ideas: hello@vincli.com. We usually reply within two working days. Tell us your phone model and what you were doing.

Common questions

Do I need an account?

No. Everything works offline and is saved on your phone. An account is only for the optional email backup, so you can restore results on a new phone.

I didn't get the sign-in code

Check spam and promotions folders. The code has 8 digits and expires after a few minutes; tap *Send code* again for a new one.

How do I get Pro back on a new phone?

Sign in with the same Apple ID or Google account and tap *Restore purchases* on the Pro screen.

How do I cancel my subscription?

On iPhone: Settings → your name → Subscriptions. On Android: Google Play → Profile → Payments & subscriptions. Deleting the app does not cancel it.

How do I export or delete my data?

Export: *Settings* → *Data* → *Export results* (CSV files). Delete your cloud account and all of its data: *Settings* → *Account* → *Delete account*.

No sound during a workout

Check the volume and that sounds are on in *Settings* → *Sound*. On iPhone the silent switch does not mute RigClock, but Focus modes and Bluetooth headphones can route sound elsewhere.

Əlaqə

Sual, xəta və ya təklif: hello@vincli.com. Adətən iki iş günü ərzində cavab veririk.

Связь

Вопросы, ошибки или идеи: hello@vincli.com. Обычно отвечаем в течение двух рабочих дней.

RigClock is made by Vincli Ltd, 128 City Road, London, EC1V 2NX, United Kingdom.